

GP Services

COVID-19 UPDATE – ESSENTIAL CHANGES TO OUR SERVICES

New Zealand has been upgraded to Covid-19 Alert Level 3 and will be at level 4 as of Wednesday midnight. Therefore, effective immediately Tui Medical have made the following changes to ensure the safety and wellbeing of our staff and patients.

- All non-essential services have been cancelled.
- All repeat prescriptions must be done online.
- All GP appointments will be via telephone.
- Face to face appointments only if required after GP phone consult.
- Nurse Appointments will be available only for flu vaccines, childhood immunisations, and contraception.
- Pop up Flu Station available for people who are most at risk of Influenza outside Tui Medical Parkwood.

PLEASE DO NOT PRESENT TO THE PRACTICE FOR ANY OTHER REASON

Urgent Care Services

Our Urgent Care services will remain open at Te Rapa and Rototuna. We have made the following changes to ensure the safety and wellbeing of our staff and patients.

- Once you report to reception and have an initial triage, to minimize social contact, you will be asked to wait in your car, and the doctor will call you when they are ready to see you.
- If you have concerns over any exposure to Covid-19, contact 0800 175 175 Covid-19 hotline on how to proceed, and **PLEASE DO NOT ENTER THE CLINIC.**

For Covid-19 alert level information and updates, please visit covid19.govt.nz.